

## Yoti Age Portal - privacy information

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The Age Portal is provided by Yoti Ltd. This privacy information covers the age verification solutions we provide for this product. If you interact with an organisation who needs to carry out age checks and who uses our services, you will be directed to one of our solutions. We are the service provider and so **the organisation you are interacting with should have provided you with their privacy information on the need for the age check** and any associated data collection and use they carry out.

The organisation you are interacting with decides which of the solutions it wants to offer and whether it requires an age or just that you are over or under the relevant age threshold.

For more information on Yoti Ltd, its principles and values, Guardian Council, BCorps status, and privacy information about the Yoti app, please see our privacy information and product privacy notices here: <https://www.yoti.com/privacypolicy/>

### What is the Yoti Age Portal?

The aim of this solution is that you can quickly and securely prove you are over the relevant age for what you are doing online without having to provide excessive personal information to the organisation doing the age check. We have explained below how the different age verification solutions work. Some solutions can include a security check that you are a real person. The organisation carrying out the check decides whether to include this or not.

Some organisations, such as age-restricted websites, may direct you to the Age Portal for an age check, but only receive an age token as a result, which also has no identifying information about you. The token contains confirmation you are over the relevant age, which age-check method was used and the date of the check. This token sits in your browser and so can be re-used to access age-restricted websites, unless you clear your browser or use an incognito or private window.

The Age Portal can check an individual's age using the following methods:

- 1 ID Document Verification
- 2 Yoti App
- 3 Age Estimation
- 4 Yoti Age Tokens
- 5 Credit card check

Different use cases and services within the Age Portal:

## **1. Prove age with ID Document**

This age verification solution asks you to scan an ID document using the device camera. We extract the information from the ID document and discard everything except the date of birth to calculate your age. If you are over the relevant age you will be able to continue. The organisation you are interacting with will get your age in years, or if you are over or under the threshold age, depending on which option they have chosen.

If the organisation that you are proving your age for has asked for it, then we also use the device camera to take one or several photos of you (depending on the technology used) and determine if you are a real person. And we then use one of the photos to create a biometric template of your face, which we compare to the photo on your ID document to make sure the ID document belongs to you – it's how we stop fraudsters from impersonating you.

We store the document image in our UK data centre and all details including ID document images will be deleted once the IDV session has been completed. If the IDV session is left incomplete then we will delete this after 25 hours, whichever is sooner. We do not use the data for any other purpose.

## **2. Prove age with the Yoti App**

This age-verification solution asks you to use your Yoti app to share your date of birth. We then calculate if you are over the relevant age and, if you are, you will be able to continue. The organisation you are interacting with will get your age in years, or if you are over or under the threshold age, depending on which option they have chosen. You will have a share receipt in your Yoti app showing what you shared, with whom and when.

Yoti has a share receipt that only contains a date and timestamp, and that a date of birth attribute was provided. It does not store the actual date of birth. We store this receipt securely in our UK data centre.

## **3. Prove age with Age Estimation**

This solution checks if you are a real person and estimates your age based on your face.

The organisation you are interacting with will get your estimated age in years, or if you are over or under the threshold age, depending on which option they have chosen.

The security check uses the device camera to take one or several photos of you (depending on the technology used) and determine if you are a real person. We use one of the photos to analyse your face with our age-estimation technology to estimate your age. The organisation you are interacting

with decides on the age threshold - the age you need to look older than to pass the check. We may also check that the image we see is of a real person.

#### **4. Prove age with Yoti Age Tokens**

Yoti has developed technology to offer anonymous age tokens to allow age-restricted websites to manage access without collecting personal information from you. The solution works by using tokens that act like cookies on your device.

Yoti Age Tokens **do not** track you, **do not** know where you have been or where you have come from and **do not** contain any personal information.

The Yoti Age Tokens are time limited. You can delete Yoti Age Tokens from your browser in the same way you delete cookies.

If you have previously been age checked by the Age Portal, then the token in your browser can be used as evidence for an age-restricted website that you wish to access. This provides the website only with the information that you are over the relevant age. If you do not have a token on your device, then you can be directed to create the token.

When you go to an organisation website and click a button to verify your age with Yoti (when you already have a token), the organisation 'asks' your browser to send a request to the Age Portal for proof of age and defines the criteria that your token needs to meet. The Age Portal then returns a result to confirm if you have previously been verified and your age token meets those criteria, with a signature from Yoti to prove it's genuine. Your browser sends this to the organisation, and they check the signature. If this process fails because there is no browser token, or because it doesn't meet the requirements set by the organisation, then the organisation will redirect you to the Age Portal where you can go through the normal age check process.

#### **5. Prove age with credit card check**

Yoti has integrated with a third party provider to increase the number of ways that you can prove your age.

##### **Prove age with a credit card**

This age verification solution lets you prove your age using a credit card.

We securely send your card details to Stripe and place a £0.30 authorisation hold on your card. This is to verify that your card is current and valid and we use this to determine that you are over 18. Once we have verified your age we will remove the £0.30 hold on your card.

The organisation you are interacting with will get confirmation if you are over or under the threshold age, depending on which option they have chosen.

We never store or share your credit card details and you will not be charged to verify your age.

## Information Collection and Use

We collect information from you to use the Age Portal. We use it to do things like:

- check the document you add is genuine;
- check you're a real live person;
- verify your details; and
- check for fraud.

### ID document - Age verification

Information	Use
ID document uploaded by user	To calculate your age using your date of birth. We extract the Date of birth data source from the ID document. User details including DOB to calculate your age and ID document images are deleted from Yoti's servers as soon as the age check is completed (and the data is not used for any other purpose).
Photo taken by user	We check the document photo against the photo you took, to check it's your document. User details and ID document images are deleted from Yoti's servers as soon as the age check is completed (and the data is not used for any other purpose).

### Yoti App - Age verification

Information	Use
Age / under or over a certain age generated by Yoti based on DOB from ID document	To provide this information to organisations requesting proof of age.

### Age estimation

Information	Use
Image of user captured at the point of age check	Photo is used to estimate your age based on your face. To check whether the user is over or under a certain age. (Optional liveness*)

## Age Tokens

Information	Use
Age-check result from Yoti Age Portal solution	Token is used to indicate that the individual is over or under the relevant age and which age check method was used.

## Credit Card Services

Third party	Information	Use
Stripe	Card number, expiry date, CVC and postcode. The information is sent to Stripe and processed with them.	Card verification - we will use your card details to perform verification.

- Photo Optional liveness\*: can be used both to estimate age and where an organisation requests this additional check for authentication as extra security.
- Children's data\*: We keep photo liveness as an 'option' for the organisation to select because of the sensitive nature of biometrics and data privacy law. We have children between 13 and 18 among our users who may need to prove their age.

## Cookies

We use cookies for security purposes. We can't identify you from these cookies.

Name of the cookie	Type of cookie	What we do with it
__yoti_avs_sess	Strictly necessary	Keeps track of who has requested age verification and why
__yoti_avs_sess.sig	Strictly necessary	Prevents modification of your age verification details
yoti-avs-gdpr-cookie=notification-accepted	Strictly necessary	Records you have seen the cookie banner and dismissed it, so you don't see it again for 6 months.
com.yoti.age.live	Strictly necessary	Records if you have an Age Token that can be reused as a means of age verification

## Contact us

Email: [privacy@yoti.com](mailto:privacy@yoti.com); [hello@yoti.com](mailto:hello@yoti.com)

Website: <https://www.yoti.com/contact/#contact-us-choose>

FAQs: <https://yoti.zendesk.com/hc/en-us>

Address: Yoti Ltd, Fountain House, 130 Fenchurch Street, London, EC3M 5DJ