



NCL | New
College
Lanarkshire



Company

New College Lanarkshire



Industry

Education



Solution:

Yoti Digital ID

With more than 15,000 students, New College Lanarkshire is one of the largest colleges in Scotland. They operate across Lanarkshire and East Dunbartonshire, and have campuses in Cumbernauld, Motherwell, Coatbridge, Kirkintilloch, Hamilton and Broadwood.

Digitising the New College Lanarkshire student ID card

Challenge

New College Lanarkshire had been considering how they could digitise their plastic student ID card. The initial reasons behind this were cost and convenience, but as the coronavirus crisis brought all non-essential work to a halt, producing the plastic ID cards became increasingly difficult. With thousands of students set to arrive on campus at the beginning of the term, the idea of distributing ID cards also posed a critical health risk.

New College Lanarkshire wanted a way of remotely issuing digital ID cards to their students at scale to reduce face-to-face contact when the academic year started in September. They had to be easily accessible and convenient to use.

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“We had already been investigating how to move from plastic, student ID cards to a digital method and then COVID hit and a “nice to have” became a “must have”. Yoti had a ready-made solution and were able to respond quickly and effectively to meet our needs.”

Allan Forsyth - Head of Information Systems and Development at New College Lanarkshire

Solution

We built New College Lanarkshire a digital ID card that is securely stored in the Yoti app. The university simply supplies us with the verified student information and we then map this to a predefined ID card template and issue the credential to the Yoti app.

To retrieve a student ID card, students download the free Yoti app and secure their account with a mobile number and PIN code. As soon as they enter their student email address, their ID card will appear instantly on the home screen.



“It’s great to be part of a ground-breaking implementation of digital IDs for students in Scotland.”

Allan Forsyth - Head of Information Systems and Development at New College Lanarkshire

Results

We’ve helped New College Lanarkshire remotely issue over 7,600 digital ID cards to their students. The entirely-digital process has allowed them to safeguard their students and staff by minimising face-to-face contact during the coronavirus pandemic.

The university has saved an estimated 70 days of work at the busiest time of the year and around £4,000 in consumable costs. Not only do the digital ID cards have no production or distribution requirements, but they are impossible to lose or damage, eradicating replacement card costs as well.

Students are saved from the hassle of forgetting their card and New College Lanarkshire can see

clearly how many ID cards are in distribution. The digital system allows them to update and revoke ID cards when students leave the university, which allows them to heighten security on their campuses.

We look forward to delivering more features and offers through the digital NCL student card to make life easier and more enjoyable for students. This is just the beginning of digital student ID cards - the opportunities are endless.

Contact us at yoti.com/business